

# Women's Resource Center *of the New River Valley*



## FY 2020-21 ANNUAL REPORT

Founded in 1977, the mission of the Women's Resource Center of the New River Valley (WRCNRV) is to implement individual and social change for a violence-free community in the New River Valley region of Virginia by providing programs and services to adults and children who have experienced sexual or domestic violence, and by providing education, training, and prevention programming to the public and to allied professionals.

## MESSAGE TO OUR FRIENDS & STAKEHOLDERS

*Greetings!* It is our honor to share with you this Annual Report for our Fiscal Year 2021 (July 1, 2020 – June 30, 2021). It is a year which will be remembered for its challenges – but also for the opportunities for partnership, for program development, and for new growth. By now we are all familiar with the challenges. Here at the WRC, the ebbs and flows of programming throughout the year posed increased challenges as staff were also navigating the pandemic with their own families, volunteer/intern capacity was reduced, and the constant pivot of service provision meant a heavier (and more expensive) lift for residential services. Through it all, our staff continued (and continues yet) to show up each day, bearing witness to trauma and lending their strength to victims in search of safety.

In March 2020, only 24 hours before the World Health Organization declared a global pandemic, our staff and board met to kick off a new and bold strategic planning process. We quickly shelved the report; the brainstorming and hoping set aside for surviving and prioritizing client safety each day. This spring, we pulled out those notes and found that while surviving the pandemic, our staff also realized progress on our vision of change. Of the 32 opportunities for change or growth identified that day, we made marked progress on 17 of them. Notably, we partnered with the Department of Criminal Justice Services to write and secure a human trafficking grant. We have expanded children's services to ensure counseling availability even when school was virtual. Our staff experienced increased training opportunities and worked to improve residential spaces in the shelter. Our partnership with an interpretation service included the professional translation of many of our documents into Spanish, and on-site translation is now available for clients. During a time when many programs were not able to send advocates to the emergency room with victims, our partners worked with us to ensure the safe access to advocacy for clients. And the list goes on...

Yes, it was a difficult year but it must also be said that FY 2021 was a year of hope. There remain challenges in 2021, but there are also partners in our community such as you ready to fund new solutions, collect needed pantry items, and support our staff and volunteers in this mission. Even in such a year, the challenges do not outweigh the solutions and the need is met with resource. Victims of sexual and domestic violence in the New River Valley are still able to pick up the phone, call our 44-year-old hotline, and hear a live and local advocate say, "Women's Resource Center, Are You Safe?" There is work yet to do, there are resources yet to harness, there is hope and safety yet to instill. We welcome you on this continued journey.

Together Towards Peace,  
**Laura Beth Weaver & Lisa Hammett**

## PROGRAM DIRECTORS AT YEAR-END

Laura Beth Weaver, *Executive Director*  
Kelly McCoy, *Programs Director and Emergency Shelter Coordinator*  
Tammy Pennington, *Operations Director*  
Stephanie Bryson, *Community Engagement Coordinator*  
Mary Fort, *Volunteer Coordinator*  
Patty McComas Hall, *Sexual Assault Program Coordinator*  
Sherry Kramer, *Coordinator of Children's Counseling*  
Mary Beth Pulsifer, *Transitional Housing Program Coordinator*



Lisa Hammett, *President* | Retired Arts Administrator and Community Volunteer  
 Dana Spraker, *Treasurer and Pulaski Rep.* | Mabry & Cox Realtors, Associate Broker  
 Jessica Taylor, *Secretary* | Assistant Professor of History, Virginia Tech  
 Mary Atwell, *Immediate Past President* | Retired Professor, Radford University  
 Jill Stewart, *Fundraising Chair* | Retired Professor, Radford University  
 Jeanne Mekolichick, *Strategies Chair* | Associate Provost for Academic Programs, Radford University  
 James Pritchett, *Floyd Rep.* | Executive Director, New River Valley Community Services  
 Leslie Sharp, *Giles Rep.* | Quality & IT Director, New River Valley Community Services  
 Susan Anderson, *Montgomery Rep.* | Virginia Tech Senior Instructor and Blacksburg Town Councilwoman  
 Tara Frank, *Radford Rep.* | Assistant Dean of Students, Virginia Tech  
 Margaret Hrezo, *At-Large Director* | Retired Professor, Radford University  
 Angela Joyner, *At-Large Director* | Interim Chief of Staff, Radford University  
 Wendy Lowery, *At-Large Director* | Vice President of Advancement & University Relations, Radford University  
 JoAnne Miner, *At-Large Director* | Retired Attorney at Law  
 Mary Pettit, *At-Large Director* | Commonwealth's Attorney, Montgomery County  
 John Gray Williams, *At-Large Director* | Director of Recruitment, College of Natural Resources and Environment, Virginia Tech

## BOARD MEETINGS

SEPTEMBER 9, 2020  
 OCTOBER 14, 2020  
 NOVEMBER 11, 2020  
 DECEMBER 9, 2020  
 JANUARY 13, 2021  
 FEBRUARY 10, 2021  
 MARCH 10, 2021  
 APRIL 14, 2021  
 MAY 12, 2021  
 JUNE 9, 2021

## Major Programmatic Accomplishments

JULY 2020 - JUNE 2021

**2,324**  
HOTLINE CRISIS CALLS

**350**  
EMERGENCY ADVOCACY  
DV & SA (ADULTS & CHILDREN  
SERVED AT LOCAL HOSPITALS)

205 PRIMARY | 145 SECONDARY

**774**  
DOMESTIC VIOLENCE  
VICTIMS SERVED

560 ADULTS | 214 CHILDREN

**9,606** NIGHTS OF SHELTER, EMERGENCY, & TRANSITIONAL HOUSING

**242**  
SEXUAL ASSAULT  
VICTIMS SERVED  
(EA NOT INCLUDED)

147 ADULTS | 95 CHILDREN

**182**  
EDUCATIONAL  
PRESENTATIONS

7,752 PEOPLE ATTENDING

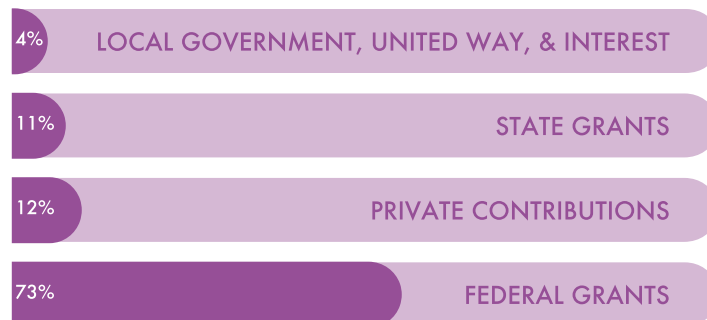
**138**  
ACTIVE VOLUNTEERS  
**4,159**  
VOLUNTEER HOURS

## FISCAL YEAR 2020-21 FINANCIAL OVERVIEW

Total Expenses | \$2,653,643



Total Revenue | \$2,690,787



THESE FINANCIAL FIGURES ARE PRELIMINARY. AN INDEPENDENT AUDITOR'S REPORT FOR FISCAL YEAR 2020-2021 WILL BE AVAILABLE IN JANUARY 2022. PLEASE CALL THE WRC OFFICE AT 540-639-9592 TO REQUEST MORE DETAILED REPORTS.

# WRC INCLUSIVITY PROCLAMATION

The Women's Resource Center of the New River Valley, Inc. proclaims and practices inclusivity with the people we serve, collaborators in the community and selection of its board and staff regardless of age, citizenship status, color, disability, economic status, ethnicity, gender, gender expression, gender identity, marital status, military status, national origin, political affiliation, primary language, race, religion, or sexual orientation.



24/7 Hotline | 540.639.1123



Office | 540.639.9592



P.O. Box 477, Radford, VA 24141



wrcnr.org



WRCNRV



WRCNRV



wrcnr.org/donate

