

Women's Resource Center *of the New River Valley*

WRCNRV COVID-19 Operations Update

We are still here for you.

Creating a community free of sexual and domestic violence since 1977. All of our services are free and confidential.



24-Hour Live & Local Hotline | 540-639-1123

Our crisis hotline, 540-639-1123 or 800-788-1123, is available 24-hours a day with trained crisis intervention staff and volunteers answering all calls. Translators are available via Certified Languages International for our non-English speaking callers. People who are deaf or hard of hearing can access our hotline by using Virginia Relay (711).



Emergency Shelter

The Women's Resource Center offers temporary emergency housing for adults and children who live in the New River Valley and are fleeing intimate partner violence. Our shelter is a comfortable, attractive home with facilities for 26 individuals.



Emergency Advocacy

The Women's Resource Center provides a 24-hour emergency response system for victims of sexual and domestic violence. When requested, Emergency Advocates meet individuals to provide information and support at hospitals, law enforcement agencies, and other public locations (universities/college campuses, K-12 schools) in the New River Valley.



Legal Advocacy

We provide justice related assistance to victims experiencing sexual violence, domestic violence, or stalking by offering trauma-informed support as individuals navigate the criminal justice system.



Counseling Services

Our counselors are trained to address the needs and concerns of survivors of sexual violence, domestic violence, and stalking. Counseling is available for adults and children, whether the violence occurred recently or in the past.

For assistance with any of our services, please call our trauma informed, 24-hour hotline.
Our chatline is also available M-F from 8 a.m. to 8 p.m. at wrcnr.org/chat.



WRCNRV COVID-19 Operations Update

June 18, 2020

"Are you safe?" It is how we answer the phone, and it is the lens through which we provide support. For more than 40 years, the staff and volunteers of the WRC have been providing crisis intervention, responding with trauma-informed care, and working towards a safer New River Valley.

While recognizing the lingering effects of COVID-19, the WRC staff remains committed to the continuation of our free safety-centered services. As the Commonwealth begins to re-open, our staff and programs - which never closed - are adapting in the following ways:

- Our 24/7/365 hotline remains available (540-639-1123). Advocates are also available via chat 8am-8pm Monday – Friday (wrcnrv.org/chat).
- Our Emergency Shelter remains open for people fleeing domestic or sexual violence in the New River Valley. If you have questions or would like more information, please call our hotline.
- We have resumed our in-person ER accompaniment services for victims of sexual and domestic violence at Carilion New River Valley Medical Center.
- Our legal advocates remain available during business hours, please call our hotline for connection and information.
- Our public office (1217 Grove) is now open to clients and donors by appointment only. If clients prefer, counselors are also continuing to offer tele-counseling sessions.
- All in-person outreach and educational efforts are suspended for the time being. Our Prevention Team is working on some exciting web-based educational content.

We are currently in need of toilet paper, paper towels, cleaning supplies, and food for our emergency shelter residents. These items can be dropped off at our 1217 Grove location. Our staff is collecting donated items from the porch daily. If you require a tax receipt, please call 540-639-9592 to arrange for us to mail one to you. We are still unable to pick up donations or accept any other items than those listed above. If you are able, please visit wrcnrv.org/donate for more ways to support our work.

The safety of our team, our clients, and our community is of the utmost importance to us. As we continue to transition at this time, we covet your thoughts and support. Please "Like" us on Facebook to receive the most up to date information about service provision at this time.

We are grateful to be your partners in this as we work to Incite Safety, before, during, and after the pandemic.

Together towards peace,

Laura Beth Weaver
Executive Director